



1. General Terms

1.1. These terms and conditions apply to all sales transactions between Hawk Aeromat Limited® ("Seller") and the customer ("Buyer"). By placing an order with the Seller, the Buyer agrees to be bound by these terms and conditions.

2. Pricing and Payment

2.1. All prices are quoted in USD and are exclusive of taxes, duties, and shipping fees, unless otherwise stated.

2.2. Payment terms are CASH IN ADVANCE, unless credit terms approved by financial department.

2.3. The Seller reserves the right to charge interest on overdue accounts at a rate of 1.5% per month.

3. Shipping and Delivery

3.1. Delivery dates provided by the Seller are estimates only. The Seller shall not be liable for delays in delivery due to circumstances beyond its control.

3.2. Risk of loss or damage to the goods passes to the Buyer upon shipment.

4. Warranty Terms

4.1. The Seller offers the following warranty periods from the shipping date:

- **30 Days Warranty for Testing**
- **90 Days Warranty for Repair**
- **180 Days Warranty for Overhaul**

4.2 Warranty parts must be removed from the aircraft. Testing and evaluations conducted by third parties will not be accepted for warranty claims.

4.3. Warranty claims must be made within the applicable warranty period. The Buyer must return the product to the Seller for evaluation before any warranty service is provided.

4.4. The warranties provided do not cover damage resulting from misuse, improper installation, unauthorized repairs or modifications, accidents, or normal wear and tear.

4.5. The Seller's liability under these warranties is limited to repair, replacement, or refund of the purchase price, at the Seller's discretion.



5. Returns and Cancellations

5.1. All sales are final, and no returns will be accepted unless the customer has filled out and received an authorized Return Material Authorization (RMA) from Hawk Aeromat Limited.

5.2. Authorized returns must be shipped freight prepaid by the Buyer.

5.3. Cancellation of orders must be received in writing and may be subject to a cancellation fee.

5.4. A restocking fee of 35% will be charged for all returned items, unless otherwise agreed upon in writing.

6. Limitation of Liability

6.1. The Seller shall not be liable for any indirect, incidental, or consequential damages arising out of or in connection with the sale of products, including, but not limited to, loss of profits, loss of use, or loss of data.

7. Compliance with U.S. Export Control Regulations

It is the policy of Hawk Aeromat Limited to ensure full compliance with United States export control regulations for all sales of U.S. products controlled by the Export Administration Regulations (EAR) or the International Traffic in Arms Regulations (ITAR). All transactions involving U.S. origin products will adhere strictly to these regulations, and the buyer is responsible for obtaining any necessary export licenses or other authorizations required by the United States government. Hawk Aeromat Limited is committed to upholding these standards to ensure lawful and responsible business practices.

8. Governing Law

8.1. These terms and conditions shall be governed by and construed in accordance with the laws of Hong Kong.

9. Entire Agreement

9.1. These terms and conditions constitute the entire agreement between the Seller and Buyer and supersede all prior agreements, understandings, and communications, whether written or oral.